Website Design FAQs

1. **How long does it take to build a website?**
   - The timeline for building a website depends on its complexity. However, it would usually take 6-8 weeks.
2. **Will my website be mobile-friendly?**
   - Yes, all our websites are designed to be responsive, ensuring they work seamlessly across all devices including smartphones and tablets.
3. **Can I update my website on my own after it's built?**
   - Absolutely! We provide content management systems (CMS) like Wix, which allow you to make updates easily. We also offer training if needed.
4. **What are the costs involved in designing a website?**
   - Website costs vary based on design complexity, number of pages, and functionality.
5. **Do you provide website maintenance after launch?**
   - Yes, we offer ongoing maintenance services to ensure your website remains up-to-date, secure, and optimized for performance.

Graphic Design FAQs

1. **What graphic design services do you offer?**
   - We offer logo design, branding, social media graphics, print materials (brochures, business cards), and more.
2. **How long does a typical design project take?**
   - Project timelines vary based on complexity, but typically a logo design takes 1-2 weeks, while more comprehensive branding projects could take longer.
3. **How many revisions do I get on my designs?**
   - We offer a set number of revisions (usually 2-3) for all our sevices. Additional revisions can be requested at an additional cost.
4. **What file formats will I receive?**
   - You will receive high-quality files in formats suitable for both print and digital use, such as .JPEG, .PNG, .PDF, and vector files like .AI or .EPS.
5. **Can you help with printing services?**
   - Yes, we can work with your preferred printing service.

Digital Marketing FAQs

1. **What digital marketing services do you offer?**
   - Our services include SEO (Search Engine Optimization), email marketing, and content marketing.
2. **How long does it take to see results from digital marketing?**
   - Results vary based on the campaign type. SEO may take several months. We'll work with you to set realistic timelines.
3. **Can you help me manage my social media accounts?**
   - Yes,however we only offer content creation..
4. **What is the cost of digital marketing?**
   - Pricing depends on your specific needs and goals. We offer customized packages based on your budget and objectives.

Technical Support FAQs

1. **What kind of technical support do you offer?**
   a. We provide troubleshooting, for clients and offer regular maintenance for the systems.
2. **Can you help with remote technical support?**
   a. Yes, we offer remote support via secure access tools to quickly resolve issues without the need for onsite visits.
3. **What are your support hours?**
   a. We offer standard business hours support, with emergency after-hours services available for critical issues.
4. **How do you charge for technical support services?**
   a. We offer both hourly rates and monthly support packages, depending on the level of service you need.
5. **How do you ensure the security of my website?**
   a. We implement security best practices, including SSL certificates, regular software updates, and secure coding practices.
6. **How do you protect client data?**
   a. We follow industry-standard data protection protocols, including encryption, regular backups, and secure access controls.